

Northern Territory Remote Stores

Communication during an emergency

Wet season isolation and food security support

PRESEASON (OCTOBER - NOVEMBER)

DTBAR will contact you to:

- Provide early weather and road access warnings
- Request a baseline stock snapshot
- Remind you to conduct preseason stockpiling
- Share essential goods list

Your actions:

- Stockpile essential goods taken into consideration your isolation risks and duration
- Confirm stock orders with suppliers
- Check cold and dry storage capacity
- Check back-up generator and communication device readiness

WET SEASON - ISOLATION POSSIBLE (NOVEMBER - APRIL)

DTBAR will send:

- Reminders to submit stock updates fortnightly
- Reminders of potential for extended isolation for at risk stores
- Regular updates during emergency events

Your actions:

- Begin fortnightly stock updates through the critical goods survey
- Arrange alternative freight if isolated
- Protect cold and dry storage
- Monitor generator/fuel to ensure you have backup power
- Report issues early

EXTENDED ISOLATION (NOVEMBER - TO APRIL)

DTBAR will provide:

- Guidance and support for freight assistance if you require it

Your actions:

- Stock updates through Critical Goods Survey
- Maintain accurate shelf counts for essentials
- Notify immediately if any priority item has less than 2 days' cover
- Gather information for freight assistance grant application if you require it

COMMUNICATION

What You Can Expect from Us

- Fast, clear, actionable information
- Freight assistance grant if you need it
- Practical guidance for freight assistance grant applications
- Support to keep essential goods available
- Regular updates during emergency events

What We Need from You

- Timely stock updates during wet season
- Immediate notification of freight failures
- Participation in preseason preparedness

OUR CONTACTS

DTBAR Emergency Management Unit (Essential/Critical Goods Issues)

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Territory Business Centre

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